### WE WANT YOUR IDEAS.

IF YOU HAVE ANY IDEAS TO HELP PROGRESS FRANKHAM THROUGHOUT THE NEXT 25 YEARS PLEASE LET US KNOW. YOUR VIEWS MATTER.

















### **PATAGONIA ADVENTURE**

Ten years ago my eldest son, lain, was diagnosed to have a condition called Freidrich's Ataxia, a genetic disorder for which, at the time of diagnosis, there was no cure.

Over the years there has been a great deal of research into Ataxia, and I was therefore pleased to accept the UCLH's "invitation" to take part in one of their charity treks to raise money for their research programme (it also helped that they are one of our Clients!!).

The trek took place in the southern part of Chile, in the Patagonian Andes, one of the world's most stunning and significant wilderness areas. It involved trekking for five days through the Parque Nacional Torres del Paine, one of the world's classic trekking routes. Breathtaking views, together with glaciers, rivers, turquoise lakes, forests and abundant wildlife provided constantly changing scenery and experiences

The route took us through the heart of the park, along a mixture of flat grassy plains to long steep climbs and descents. The terrain varied from rocky, dusty tracks to muddy, boggy areas. On average we walked for eight hours each day, covering 60 miles in total.

A typical day would start with breakfast in the mess tent at 6.30 a.m., the walk itself and then return to the camp site for a hot meal and drinks!

In total I have been able to raise £6,500.00 for the Charity, along with completing the challenge with unforgettable memories, a huge sense of achievement and having made firm friends.



THE TREK TOOK PLACE IN THE SOUTHERN PART OF CHILE. IN THE PATAGONIAN ANDES. ONE OF THE WORLD'S MOST STUNNING AND SIGNIFICANT **WILDERNESS AREAS** 





## ISO 14001 AWARD

Creating Better Living & Working Environments

#### **TORNADO SITE RESPONSE**

Stability for People affected

#### **NEW HAYWARDS HEATH STUDIO**

Ideally Situated



FRANKHAM

TO TAKE THIS

**OPPORTUNITY** 

TO THANK YOU

ALL FOR YOUR

SUPPORT, AND

FAITH AND

CONTINUED

LONG MAY IT

CONTINUE.

## OUR NEW POSITIONING

AS WE LOOK TO THE FUTURE, WE'VE UPDATED THE WAY THE COMPANY WORKS, THEY WAY IT LOOKS, AND OUR MESSAGE.

FRANKHAM CONSULTANCY GROUP
LIMITED IS A GROUP OF SPECIALIST
DESIGN, BUILD AND ENGINEERING
SERVICE PROVIDERS WHICH EXIST TO
IMPROVE THE ENVIRONMENT WE ALL
LIVE AND WORK IN.

OUR BELIEF IS SIMPLE – USE
INTELLIGENT IDEAS TO CREATE HUMAN
BENEFITS. FROM ENVIRONMENTALLY
SUSTAINABLE BUILDINGS TO
INDIVIDUAL COMMISSIONS, OUR
PROJECTS HAVE ONE THING IN
COMMON:

THEY IMPROVE PEOPLE'S LIVES.

WE EMPLOY ONLY THE MOST TALENTED STAFF AND USE THEIR VAST RANGE OF SKILLS AND EXPERTISE TO MAKE OUR COMBINED VISIONS YOUR REALITY.



### COMMITMENT TO THE ENVIRONMENT

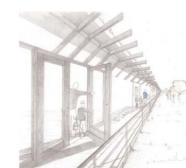
status as possibly the most prominent multidisciplined design group in the South East, and as one of the most dedicated and prolific providers of specialist services, it should come as no surprise that we are pleased to inform you of yet another accreditation for the company.

The BS EN ISO14001 accreditation reflects our on-going commitment to minimise the impact of our operations on the environment through the implementation of a comprehensive and effective Environmental Management System.

our recognition that our design services had a far greater environmental impact than the recycling of its office waste materials. BSI commended the introduction of our in-house design tool Designers Environmental Risk Assessment and encouraged its future development.

Stuart Macmillan (Senior Associate for Environmental Engineering), told us "it was very pleasing for the Group to receive recognition from external sources for the progress made in its Environmental Design Services". He added that without the support and enthusiasm over the last three years of Steve Frankham and Ian Crockett, it would not have been possible.

NUARY 2007



### THE BEECHE

Bromley Environmental Education Centre, High Elms.

FCG have been employed under their term framework by Bromley Council to provide Multi Disciplinary Design Services for an exiting new project in High Elms Country Park, near to Downe village and Orpington in Kent. The scheme is for a new environmental education and visitors centre, which is to be constructed using eco friendly technology, such as straw bales and a biomass boiler. We have worked closely with the Council from inception, gaining planning permission in June, through to the current stage, which will be to over see the project on site when work is due to commence this summer.

The new building will be constructed using a load bearing FSC approved timber frame, with straw bales, bought from a local farmer, to form the external walts. These walts will be time rendered to weatherproof the building, creating a breathable external envelope with very high insulation values, exceeding the current Building Regulations. The roof is to be a grass roof construction using wild grasses from around the site, to integrate the building within its natural setting. The roof has been designed with big overhangs, essential for straw bale construction, and also to help control summer solar gain.

Eco-friendly technology is also being used to run the centre, such as a bio mass boiler, to heat the building, which will be run using locally sourced woodchips, provided by the borough's arboriculture (tree) contract. The only waste from this heating process would be ash, which can be used as a fertiliser within the country park.

A sustainable approach has influenced the design process from the outset, with emphasis on the way the building will be used and run. The layout design, choice of building materials and construction methods, and the conservation of energy in the build process and in the running of the building will all contribute to long term energy and economic savings.

Our aim is to create a building for use by schools, local residents and community groups, that will help develop their understanding of the use of sustainable building technology.



#### CUTTY SARK GARDENS

Earlier this year our Maritime specialists were instructed to design a sheet pile retaining wall for Costain Civil Engineering. The new wall was to replace the old berth for Sir Francis Chichester's Gypsy Moth yacht – the small





sailing ketch made famous when it became the World's first single-handed ketch to circumnavigation of the globe in 1966-7 - which had been moored for many years in Greenwich.

The site is of particular historic importance. Located close to the Cutty Sark, the clipper ship that Sir Francis Chichester was emulating, Sir Francis Chichester was knighted close to this spot by Queen Elizabeth II using the same sword that Queen Elizabeth I used to knight Sir Francis Drake.

The project included undertaking a pre and post piling condition survey of the Dockland Light Railway Tunnels, which were located directly beneath the piling.

## TORNADO SITE RESPONSE

Frankham Consitancy Group Limited Structural Engineers from Sidcup Headquarters and Building Surveyors from Oxford offices, working closely with Stadium Housing, responded to the emergency appeal to mobilise and attend the site of December's tornado in North West London. Our personnel were on site liaising and assisting the emergency authorities and residents to advise on the safety and stability of affected properties in the region and commencing the task of advising on the repair works required.

Six people were injured on Thursday 7th December 2006 when the tornado swept through a north-west London suburb leaving a trail of destruction.

Rooftops were ripped off and cars were badly damaged when the freak weather struck at around 11am in Kensal Rise.

One man in his 50s was taken to hospital with a head injury and five others were treated at the scene for minor injuries and shock.

Eleven fire crews carrying 50 fire-fighters were called to the area and the London Ambulance helicopter was scrambled.

Witnesses reported seeing debris falling through the air, trees uprooted, front doors missing and windows smashed.



OUR PERSONNEL
WERE ON SITE
LIAISING AND
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AND STABILITY



# THE FUTURE LOOKS GOOD

25 years ago this June, I took one of the biggest steps of my life; I became selfemployed, working from my back bedroom ably supported by my wife Janis.

I started to enter the unknown, and it's amazing how fast you learn when you have to generate your own income.

Looking back over the last 25 years, it is sometimes very hard to believe the changes and progress we have made and that, today, we sit as a Top 80 Consultant in the LIK

You also reflect on all of the members of staff who have moved on and the few who have retired. One way or another, they have contributed to where we are today. You also realise that there are many who have been with me for such a

substantial part of this journey and, today, still give such fantastic support.

Of course, no business can succeed without a solid client base and we are eternally grateful to the individuals, companies and organisations who have believed in us, providing us with the opportunity to grow and establish ourselves as a caring and respectable business and employer; the list of people and

companies is endless. I would like to take this opportunity to thank you all for your faith and continued support, and long may it continue.

As always, we continue to challenge our business and look to make ongoing

improvements. All feedback from our clients is taken very seriously, so please continue to communicate with us on any issues.

We have also taken this 25 year anniversary as an opportunity to revisit our branding and image and, hopefully, you will view with interest the changes we have made to our Group magazine, now called as LIFE. Its aim is to give you a window into our life at Frankham.

As we now look forward to the next 25 years, it is good to know that we are still growing at a steady and healthy rate which will create further challenges, opportunities and potential for clients, partners and our staff. We secured our current year's order book in the first 8 months of trading, and are looking forward to a very positive start to the new Financial Year in April.

The Group has continued to change in many ways, entering new areas of business such as Risk Management, the Environment and Business Consultancy, whilst not forgetting the importance of our core business as a mutli-disciplinary organisation.

We have been successful in securing further framework term commissions and continue to receive repeat business from our established client base so we must be doing something right.

As an organisation we continue to invest in our people, and my congratulations go to Fred Purdy, Rob Battley and Nick Banton, who have become Chartered Surveyors. Also to Alan Hayes who became a Chartered Architect and, finally, Scott Tillsley on becoming a Chartered Building Services Engineer. We also recognise the importance of encouraging the next wave of our young professionals. This industry is being starved of resources, so it is really important to focus on the development of young talent.

Last year we became the first consultant nationally to achieve the Business Excellence accreditation. In addition to this we proved our commitment to our staff by becoming accredited to Investors in People and, finally, completed our dedication to the environment by being awarded ISO 14001 accreditation.

As we all know, business is perpetual motion; you can never take anything for granted, so this is a good opportunity for me to thank my fellow Directors, Managers and members of staff who have been so loyal, supported the cause and, more importantly, put up with me.

Again, I need to thank our clients for such great support for, without you, none of this journey would have been possible.

Finally, I must thank my wife Janis and my children, Anthony and Stephanie, for putting up with me through all the ups and downs – they have been fantastic.

I wish you and your families a Happy, Prosperous and Healthy New Year. So here's to the next 25 years.

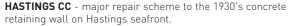
#### **Steve Frankham**

Chairman, Frankham Consultancy Group

GEOGRAPHICAL

LOCATION IN HAYWARDS

### **CELEBRATING SUCCESS**



The project involves immediate development of a repair scheme around the new Marina Pavilion, but extending to major repairs to a significant length of the remaining concrete seafront wall behind the beach. Design work starts immediately with site work due to commence in January / February 2007 onwards before the start of the warmer weather. The project will be designed and overseen by Ian Castle's team of "beachcombers".

THE CROWN ESTATES - Building Surveying Services for the Residential Estate at Victoria Park.

BARTS & ROYAL LONDON NHS TRUST - Framework Agreement for Architectural, Mechanical & Electrical and Planning Supervision Services. The Framework runs from November 2006 - October 2011.

STEVENS & CARLOTTI - The groundwork design and lead design role for two new large industrial units for metalwork fabricator Stevens & Carlotti in Sandwich, Kent. The work includes piling and ground slabs, new car parks, drainage and co-ordinating the specialist steelwork through approval

TOYNBEE HA - Framework Agreement as Employers Agent and Project Management.

SERCO DEFENCE - Framework at the Defence Academy of the United Kingdom for Serco Defence and Aerospace undertaking multi-disciplinary design work at this prestigious tri-service MOD facility.

**STADIUM HOUSING** - Five-year extendable to ten-year partnering contract with Stadium Housing Association, to undertake consultancy advice on their asset management programme, with an annual spend of approximately £5 million.

**GALLIONS HOUSING ASSOCIATION** – Three year framework acting as Employers Agents.

ALAN SELBY AND PARTNERS - A new commission in Shoreditch High Street. This includes internal and external repairs and redecoration to 6 leasehold flats and a commercial unit. This commission includes building surveying, structural engineering and mechanical and electrical engineering.

**EAST THAMES HOUSING ASSOCIATION** – Three year framework as Employers Agents.



### **MARINA PAVILLION**

Our Engineering division has been appointed as Lead Consultant for the design and management of the refurbishment of the Hastings seafront reinforced concrete promenade at St Leonards.

This is part of Hastings Seafront Strategy, and phase 1 will involve works adjacent to the new marina pavilion development, and will comprise structural concrete repairs and waterproofing to the Marina Pavilion steps, chalets and toilets and refurbishment of the toilets.

The works will improve the promenade and enhance facilities giving it a prolonged life and a manageable maintenance schedule, having suffered from over 70 years of exposure to the harsh sea front environment. The toilets will be Discrimination of Disability Act compliant and equipped to enable the beach to meet tough Green Flag standards.

Phase 2 design work will be undertaken during the early 2007 construction of phase 1, and extend to the refurbishment of the Grand Parade car park, ensuring safety for car park uses and improve seating alcoves. The scheme is developing further with innovative new architecturally designed balustrades and promenade finishes meeting present day safety and structural standards. It will create a harmonious pleasing environment in anticipation of a summer 2007 opening.



HEATH MAKES US IDEALLY POSITIONED TO COVER THE SOUTHERN WESTERN HOME **COUNTIES AREA** THROUGH TO THE ISLE OF WIGHT, WHILST STILL BEING ABLE TO BE IN CENTRAL LONDON WITHIN ONE HOUR TO SERVICE OUR HEALTH SECTOR CLIENTS.

## **NEW FRANKHAM HAYWARDS HEATH OFFICE**

#### WHAT A DIFFERENCE

location makes! It seems our success in winning Frameworks has been enhanced since our move to Haywards Heath.

hour to service our Health Sector clients.

Our new geographical location in Haywards Heath makes us ideally positioned to cover the Southern Western Home Counties area through to the Isle of Wight, whilst still being able to be in Central London within one

With the restructuring of the Region now complete with the appointment of John Jarvis heading up the Mechanical and Electrical Design Services we are looking to further grow and diversify this office, enabling us to provide a more comprehensive service to our valued employers.

We continue to strengthen our order book in Health with Framework Agreements secured with St Barts and The Royal London NHS Trust for Architecture, Mechanical and Electrical and Planning Supervision, Central and North West Mental Health NHS Trust for Multi Discipline Design, Quantity Surveying and Planning Supervision, Brighton and Sussex University Hospitals for their Capital Projects Programme, New World Housing Association and Department of Health for Technical and Construction Advice.

We've continued to win design awards and since our last review we have been presented with a Certificate of Commendation in recognition of our design at the Leamington Bar and Grill at Leamington Spa for the ASK Restaurant Group, and awarded a commendation from The Sudbury Society for ASK Restaurants at Market Hill in Sudbury.





THE PROJECT

**INVOLVES** 

IMMEDIATE

OF A REPAIR

**DEVELOPMENT** 

SCHEME AROUND

THE NEW MARINA

PAVILION, BUT

**EXTENDING TO** 

MAJOR REPAIRS

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SOME PROJECTED

### **CONSERVATION COMMISSION** AT ROCHESTER CASTLE, UPNOR **CASTLE AND TEMPLE MANOR**

Frankham Consultancy Group are pleased and proud to have been awarded a conservation commission on these three prominent and popular scheduled ancient monuments in and around Rochester.

Rochester Castle, constructed in 1038 has one of the tallest keeps in England and is one of the finest examples of Norman Architecture. It has had a chequered history, being twice besieged and badly damaged in 1215 and 1264.

Having been described as being in "a ruinous state" as early as 1780 it has over the past century been subjected to various repair and improvement strategies.

**Upnor Castle** was built between 1559 and 1567 to guard the new dockvard at Chatham and the warships anchored in the River Medway.

Owing to the improvement in river defences, in the 17th Century, its defensive role declined and it was converted from a military fortress to a naval magazine for gunpowder and other stores for naval ships, containing the largest stocks of gunpowder in England.

**Temple Manor** dates from the 12th Century and is the sole surviving part of a much larger complex of buildings constructed to a high standard by the Knights Templar, probably to provide lodging for Templar dignitaries whilst en route from London to Dover.

A number of extensions were added during the ensuing centuries but during the Second World War it fell into disrepair.

It was however restored to its current condition by the Ministry of Public Buildings and Works in the early 1950's.

Instructed by Medway Council's Design and Surveying Team, our multi-disciplinary role is to provide Architectural, Building Surveying and Structural Engineering expertise to examine, develop and implement repair and improvement strategies in the short and long terms.

Close liaison is required not only with the Council's Design and Surveying staff but also with their Conservation Architect, Tourism and Heritage Manager and with English Heritage.

Of immediate concern is the development of proposals to restore full, safe access to the battlements of Rochester castle which have been temporarily closed to the public on Health and Safety grounds. In addition, enhanced protection from falling masonry is being considered which will also improve the appearance of the current access staircase.

At Upnor Castle attention is required to decaying stonework, to dry and wet rot attacks and to drainage defects.

The external steps which feature in many of the Civil Wedding Ceremonies are being re-constructed.

Works to Temple Manor centre around maintaining the weathertightness of the structure, with new gutters and rainwater goods together with drainage repairs.

It is already evident that the immediate access to a full range of experienced professionals offered by FCG is enabling a swift response to problems and speedy development of proposals.



### LAND SURVEYS UNDERGROUND

Our land survey team is continuing with it's work in the underground rail environment with further projects in central London. Work has begun on the installation of mobility impaired access ramps across the underground network and Frankham Consultancy Group Surveyors and Engineers are heavily involved. Right from the initial measured building and platform gauging surveys, the design of the humps and finally through to hump installation setting-out and gauge checks the land survey division are an integral part of the project.

Elsewhere the network is continuing its station modernisation programme and the land surveyors are producing floor plans, reflected ceiling plans, crosssections and internal & external elevations of various stations across London.

All our surveyors are certified to access all areas including the tracks, depots, lift & machine rooms, and the equipment rooms.

### BUSINESS CONSULTANCY TAKES OFF

Prompted by the services provided to Suffolk County Council, and reinforced by achieving Investors in Excellence, Frankham launched the Business Consultancy Division in May 2006.

The division, headed by Keith Glennister, has developed the role with Suffolk County Council which includes interim General Management and helping in the achievement of quality goals. Additionally, the Business Consultancy Division is currently working for a number of other organisations and is in negotiations with others, including those in social housing, construction, health and charity sectors.

With work secured well into 2007 and some projected into 2008, the division faces an exciting and challenging future. Any enquiries can be addressed to Alan Fletcher at the Sidcup Office.

### FRANKHAM RISK **MANAGEMENT SERVICES**

#### ASSIST MAJOR SOCIAL HOUSING CLIENT **MEET AUDIT COMMISSION DEADLINES**

Frankham Risk Management Services have recently assisted one of our major housing clients to meet some tight performance deadlines set by the Audit Commission.

Our client was subject to an audit in July this year and following the report issued by the Audit Commission in October, we were called in to assist in meeting a number of targets by the end of November.

We have seen a trend recently, and like many other organisations our client was falling behind with the changes to the Control of Asbestos at Work Regulations (CAWR). With our help a number of shortfalls were identified, namely in the communication of information on asbestos to tenants, employees and contractors. Under CAWR, employers have a duty to inform people who may be affected by work activities involving asbestos. CAWR also requires employers to ensure that adequate information, instruction and training on asbestos are provided to their employees.

Part of our strategy to meet these requirements was the production of an asbestos information pamphlet for tenants. Given the sensitive nature of the topic it was all important we produce a document that had a sensitive approach while at the same retain some useful guidance. It was intended to include the pamphlet in a mail shot to some 16,000 residents and, understandably, there was some concern over an anticipated high volume of enquires from the tenants. Consequently, we jointly organised with Pinnacle PSG a temporary call centre and technical help line to deal with the expected call volume, which also included us providing asbestos awareness training to the call centre personnel. Ultimately, the operation has so far proved to have been a PR success with the call volume being so low that the client is no longer out-sourcing the bulk of the call handling element.

A second key part of the strategy was to provide asbestos awareness training for a wide range of internal personnel and also included some of the client's contractors. Bespoke asbestos awareness training sessions were targeted at those personnel within the organisation who were most likely to come into contact with asbestos. Further to this, contributors to the supply chain were invited to attend a training session at our Sidcup offices to be briefed on the client's Asbestos Management Plan and given a demonstration of the asbestos database.

This was all successfully delivered by the November deadline and has helped our client move several steps closer towards best practice.

If you are interested in further information on risk management consultancy, please contact either John Powell or Robert Turley on 020 8309 7777.



**IMMEDIATE** ACCESS TO A **FULL RANGE OF EXPERIENCED PROFESSIONALS** OFFERED BY FCG IS ENABLING A SWIFT RESPONSE TO PROBLEMS AND SPEEDY DEVELOPMENT OF PROPOSALS





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