LIFE IS THE NEWSLETTER OF FRANKHAM CONSULTANCY GROUP

AUTUMN 2014











COMPANY NEWS







BOTH CLIENT
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WISELY ??

STEVE FRANKHAM

Welcome to our latest edition of LIFE. Over the summer we enjoyed a fantastic World Cup and now we have returned to normality and the start of the new Premiership season is upon us, we have reflected on the World Cup outcome. It was no surprise that the most successful team was well organised, efficient, played with passion and went on to become the eventual winners.

It demonstrates more and more how team work is essential for success and we at Frankham believe that business is similar and by getting the balance and experience of our teams right, we can achieve success.

However, we all need to know our roles as every successful team has to have a balance of experienced individuals and there has to be professional discipline. To help us achieve that, Frankham Group has appointed Peter Flaherty to the newly created position of Group Operations Director. We introduce Peter on page 9.

But whilst the economy strengthens, all businesses will now see weaknesses appear and a big concern for is all is the lack of experienced resources.

Our industry is now seeing the backlash of recession and is suffering because of the total lack of investment in our future workforce during this difficult period. We are optimistic about the availability of future talent following a recent careers day at Kingston University where we met many good, enthusiastic young people, part way through or towards the end of their courses.

As an organisation we are totally committed to training and supporting the next generation of professionals, but we really do need Government to provide financial initiatives to ensure our industry doesn't lag behind other sectors in attracting talent.

We are also seeing very little improvement in the Public Sector procurement process and while we understand the need to be competitive, asking thirty five architects to mini tender for fees under £5,000 is a total waste of resource and expecting twenty contractors to bid for £1.5 million job is outrageous. This ill considered practice is a huge drain on resources, let alone the unnecessary costs to our industry and the clients who have to evaluate these bids.

So the message is that both client and supplier need to value the limited resources we currently have in our industry and tender wisely. This year sees the tenth anniversary of Frankham Risk Management, our compliance company. John Powell came to me with his vision and the Group agreed to invest. Initially, it was an uphill task convincing clients the need to prioritise property compliance, but here we are ten years on seeing a big change in attitude and priorities. John and his team continue to grow and provide a specialist service to our clients; where did those ten years go?

It is also pleasing to see that our new area referencing company Lane and Frankham is going from strength to strength and we are seeing so much more activity in the retail and commercial world, which is another sign that our economy is improving.

With increasing amounts of project wins and successes with new consultancy frameworks, the Healthcare design team at Frankham has never been so busy. Healthcare design experts Allen Calcutt (Regional Director) and Matt Kent (Associate) have also recently been the focus of the September/October 2014 Edition of HefmA (Health Estates and Facilities Management Association) Pulse Journal about what the Healthcare design process looks today, and how Frankham is improving the efficiency of that process.

Frankham Projects is also seeing the benefits of the up turn and we are seeing continued success with new frameworks and recent wins in the private and public sectors.

We continue to invest in the technology and training for BIM and are rolling out processes and protocols so that we will be fully responsive well before the 2016 deadline.

Finally it's been fantastic to see the housing market improve as the knock on effect of new housing supports so many industries, curtain and candle stick makers the list goes on, so let's hope that we see continued initiatives encouraging development of new homes both affordable and sale.

So from us all at Frankham a big thank you to all our clients, staff and supply chain for your continued support and we wish you continued success.



Steve Frankham Chairman

Derchul

NEW BUSINESS

NEW BUSINESS, PROJECTS AND FRAMEWORKS – RICHARD CHITTY GROUP MANAGING DIRECTOR

New business opportunities continue to be strong across all sectors and disciplines. Frankham's success at securing these opportunities is good with our order book a positive 12.5% up on the same time last year.

There is absolutely no doubt that the construction market is buoyant once more – the signs are clear: the London skyline is dotted with tower cranes and new scaffolding tubing, clips and boards are being erected. Of course with bricklayers and tradesmen again in huge demand there is no doubt that tender prices will be affected by the new activity.

Frameworks, long term contracts and repeat business are an important focus for us and we have recently secured a number of important ones including the NHS Shared Business Services Framework. This covers a broad range of disciplines and it can be used by all partners in the Health sector and beyond and from this, we have already secured our first projects with new clients. In the Health sector generally projects of varying size, complexity and cost have been keeping the group very busy and the Healthcare design team is involved in projects stemming from Theatre (Hybrid, General and Neuro), Maternity, Inpatient, Outpatient, Pathology, Imaging Diagnostic, NICU and GICU projects.



FRANKHAM

LIFE

Housing

New Frameworks

Brent Housing Partnership Consultants Framework (M&E) One Housing Group Framework (CDMc EA)

Fusion 21 Limited (Multi) Peabody Consultants (M&E) Procure Plus Limited (Asbestos, Fire Risk)



London Borough of Lewisham - New Build Housing programme, (EA)

London Borough of Havering - Infill Sites Inland Homes - Various Employer's Agent Projects LB Hounslow - Fire Risk Assessments East Thames Housing - Various Employer's Agent Projects



Local Authority, Civic

New Frameworks Kent CC

Major Projects

RB of Kensington & Chelsea - North Kensington Library & Youth Centre

London Borough of Bromley -Central Library & Churchill Theatre Chiller Units Coventry City Council - Contact Centre & Customer Services Centre

Education

New Frameworks Kent CC

Major Projects

Diocese of Southwark - New vicarage & associated works at St Andrew's, St Faith's & Bollingbroke Grove London Borough of Croydon -

Fairfield Halls & Schools Projects/St Joseph's Primary School

University College London - Various CDMc Projects LB Southwark - Primary Expansion Programme (CDMc)



Transport

New Framework **Dover Harbour Board**

Major Projects

Southeastern Railway Ramsgate Depot Network Rail -

Roadside Advertising/Bethnal Green Arches/ 3 Burrell Street

Southern Railway – Selhurst Station Lift Shaft LB Haringey - Bridge Principle Inspection



Defence

Major Projects SERCO - Asset Replacement Design Programme Carillion - Server Room

Health

New Frameworks

NHS Shared Business Services: Construction Consultancy Services (Multi) University College London Hospitals NHS Foundation Trust

London Procurement Partnership

Major Projects

St George's Healthcare NHS Trust - Surgical Assessment Unit & Relocation of Multi Faith Facility

Kingston Hospital NHS Trust - Theatre Refurbishment & A&E Expansion

Buckinghamshire Hospital NHS Trust - Stoke Manderville Hospital, Escalation Ward

Basildon & Thurrock University Hospitals NHS Trust -Imaging Internal Alteration & Refurbishment







CIVIL AND STRUCTURAL ENGINEERING

To continue to maintain and develop a high level of service for both our current and future clients, Frankham's Engineering Department has re-structured and made a significant investment in resources, both staff and technology. This change has given us more flexibility in our approach to project delivery and will therefore be better equipped to assist our clients with their more complex and challenging projects.

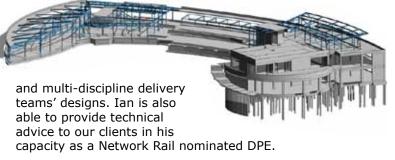
Stuart MacMillan continues in his role as Associate Director and the Head of Engineering, successfully steering the department through these changes.

Stuart is now supported by a team of experienced Engineering Managers; James Bown, Gordon Lane and Ian Castle. As part of the restructure Richard Morfett has been promoted to the position of Assistant Manager to concentrate on the Rail Maintenance projects.



James is primarily responsible for the Transportation and Civils sector of the Engineering business and Gordon is responsible for Building Structures.

Ian Castle, with his in-depth knowledge of the Rail industry and its Design Assurance procedures, has moved from the direct delivery team and is now better placed to ensure that the Frankham Consultancy Group continues to achieve a high standard of service in that sector by overseeing compliance of individual



In addition to these changes in leadership, we have taken on Graduate Engineers of varying levels of experience, as we strongly feel it is our responsibility to ensure that new blood is introduced into the industry. We will programme their training and give them experience across the sectors so that they can easily adapt to suit our client focus and hopefully be future leaders in the company.

We have invested in the purchase of new 3D modelling software to complement the systems we were previously running along with the all important staff training. A number of design modelling suites are used for the economic sizing of our design solutions, and these are easily integrated into Revit for coordination with other design disciplines and sub-contractors. BIM is no stranger to us. However, we are focussing our efforts on ensuring that all members of staff are trained to the relevant levels and that we are fully prepared to meet the demands of the industry and our clients in this environment.

Although we are fully conversant in the design of the more common types of materials, we always encourage the use of innovative materials wherever appropriate, for example we have designed buildings using highly insulated concrete panels and even straw bales for a highly sustainable environmental centre.

In recent times, we have seen strong and healthy progress in each of our delivery sectors. The rewards of the changes we have made are already evident. Ever higher levels of performance, increased productivity and improved timescales are being achieved and our staff are finding their roles to be more professionally rewarding.

With this strategy for change and improvement successfully moving forward, we feel we are now even better placed to satisfy our clients desires and needs.







Rail Access for All projects

Over the last 18 months our Rail Engineers have been commissioned to work on several prestigious Access for All projects for various

clients within the Rail

Sector.



South West Trains & Osborne: SWT AFA

Feasibility stage design for three new single span footbridges with the associated stairs and lift shafts at Alton, Aldershot and Wokingham Stations. Novated by the

contractor to complete the design to Grip 5 and then provide site assistance through the Grip Stages 6-8.

Network Rail & Osborne: Kent AFA Package 7B Commissioned to undertake various lift shaft and

single span footbridge designs at six stations on the Kent Route: Bearsted, Bexleyheath, Brockley, Honor Oak Park, New Eltham and Strood.

These projects were taken from the Grip 3 stage and developed jointly with Osborne through to the end of Grip 5. We also provided full site assistance through Grip Stages 6-8.

South West Trains & Osborne - Fleet Station

We were commissioned to design a new single span footbridge and station building from the Grip Stage 3 and take it through to the Grip Stage 5.

For all of the above schemes, we acted as the CEM and CRE for the design services.





LIFE

Adding Value to NR commercial property

Having worked with Network Rail Property for several years on many projects throughout the UK, we understand the unique challenge of delivering property services and creating revenue opportunities while working in a live railway environment.

We have inspected and produced structural and condition surveys on various assets for example Railway Viaduct arches, Station Retail Units, Former Station Houses and Offices.

We have provided design services spanning the full project from Grip 1-8 stages preliminary concept and planning, to design and implementation. We understand that the early stages of the project are very important to identify, create and maximise the revenue opportunity.



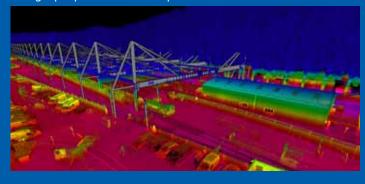
pictured above will accommodate

three new retail units incorporating existing arches whilst retaining an open external area. The contemporary extension has been developed to compliment the heritage of the station building whilst providing flexible unit sizes to accommodate the needs of future tenants. Overall the potential retail area has increased by over 500% whilst improving a previously fragmented underutilised plot.

LAND SURVEYING

Over the past 12 months, our Land Survey Section has continued to undertake multiple projects across the rail sector. We have carried out platform, track and gauging surveys at various Network Rail Stations, including Three Bridges for platform repair works. We have produced track and shed layout drawings at Ramsgate, Ilford and Effingham Junction Depots in connection depot improvement and redevelopment.

We produced a point cloud model of Eastleigh Depot (below) to facilitate feasibility studies to extend the Long Weld Facility. We then incorporated the design proposals into the point cloud model and



created a movie file to allow the development team to visualise the results in situ.

Thornton Heath Station has the ticket hall on the bridge over tracks. Using our laser scanners we were able to determine the relationship between the hall and the tracks/platforms underneath to aid in the design of a new toilet block and the path for new soil vent pipes. We carried out a monitoring exercise at Portsmouth Harbour Station to chart the movement of the platforms in the section raised on columns over the sea.

The Land Survey Section has produced floor plans. cross-sections and elevations various railway buildings from arches used for garages, shops and warehouse space, to the concourse, retail units and plant rooms of Paddington and Liverpool Street Major Stations.

Finally, not forgetting London Underground, we have also scanned the Metropolitan Line platforms of Baker Street Station for platform repair works, circulation areas of Marylebone Station for station improvement works and various platforms on the Victoria line in connection with platform edge door feasibility studies. PROJECTS



WESTMINSTER CHILLERS

Frankham Consultancy was appointed to design, procure and contract manage the installation of permanent chillers on the roof of this occupied building in order to provide a highly efficient reliable cooling system for WCC's staff and commercial tenants.

The project resulted in elimination of potential risks associated with Evaporative Cooling towers and provided significant reduction in the building carbon footprint and ongoing energy costs.

We worked closely with the contractor to carefully manage the project in collaboration with Westminster City Council and Land Securities to minimise any inconvenience to

City Hall staff, visitors and local residential occupants. This major phase of the project was successfully undertaken overnight at a Bank Holiday weekend.

This project was carefully designed and delivered around the constraints of working in an occupied building, where the

existing services and access could not be compromised. Construction access and materials logistics management, in and out of the building and immediate surroundings was planned with stakeholders.





PRINCE EDWARD OPENS LANGLEY PARK SCHOOL FOR BOYS

This year Langley Park School for Boys was officially opened by The Earl of Wessex.

His Royal Highness was greeted by staff, governors and members of our Design Team, including Frankham Director of Architecture Trevor Halls, before being taken on a tour of the new school.

The Royal Party spoke with students and met with members of the History Society, visited the ASD Unit and chatted to

Art and Graphics students. The Earl was then invited to the Bromley Hall where the school orchestra performed for him. The official opening ceremony was streamed live to every classroom, enabling as many students as possible to participate.

The new £32m Secondary School was fully designed by the Frankham multi-disciplinary team and provides a fantastic new facility for 1600 pupils.





YIEWSLEY HEATH CENTRE

Construction is due to start on LB Hillingdon's Yiewsley Health Centre and Supported Living Scheme.

This is the first of LB Hillingdon schemes that have been designed to incorporate the new London Plan requirement to reduce carbon emissions by 40% against current Building Regulations standards. Frankham's building services design team has worked alongside the inhouse team to successfully deliver the designs for this achievement.





Maidstone Hospital

Following a comprehensive estate review by both Trusts, Maidstone and Tunbridge Wells Hospital Trust appointed Frankham to maximise land value and advise on disposal strategy of



the former Nurses' Home and Oakapple House, in addition to the adjacent Pagoda building owned by Kent and Medway Partnership Trust. Having advised on routes to achieving optimum land value, an outline planning permission for residential use class was progressed and the site sold with the benefit of outline planning permission for 53 residential units to Bellway Homes in time for the end of the Trust's Financial Year.

Amicus Horizon

Frankham Projects has been appointed by AmicusHorizon to lead on the re-development of three HOPs (Homes for Older Persons) schemes across East Sussex. The current

buildings do not meet modern design criteria within buildings that offer an inefficient use of the site, and redevelopment options have been investigated to maintain the same quantum of accommodation in purpose built units that exceed current expectations.

All three sites also include an element of General Needs Rented, or Shared Ownership, to part fund the schemes through crosssubsidy with a total development of over 80 housing units. A detailed planning application is expected to be submitted in December.



Frankham Projects is advising Paye Homes on the redevelopment of a prominent corner site in Catford Town Centre to provide 19 high quality residential units. The complex project involves the conversion of the existing locally listed building; formally a Co-operative housing society building, and a modern design new build accommodation block.

Riddleah Court



Frankham Developments has had a busy year with the Riddleah Court development in Croydon reaching completion with the majority of units sold off plan. The complicated development site, situated in a prime position opposite Riddlesdown Station, required

the relocation of a mobile telecommunications mast.

A detailed planning application has recently been granted for the development of nine units on a key corner site on Shooters Hill in Greenwich. The site has great links to Oxlea Wood immediately opposite and the adjacent Shooters Hill Golf course. Planning consent for six units had been granted to the previous owners, but expired without implementation. A decision is expected in Autumn with construction due to commence before Christmas.

Further development sites are sought, and either Steve Frankham or Oliver Morse would be pleased to discuss any potential development opportunities that may be of interest.





Lane and Frankham new Operations Manager

Lane and Frankham is pleased to announce the appointment



of Sean Mills as Operations Manager.

Sean's appointment is in response to our current market

growth and will enhance our operations and project delivery capabilities. Sean joins after eight years at Plowman Craven where his project management skills were used to deliver complex, varied and time pressured survey programmes.





FRANKHAM RMS



Managing Director, John Powell, reflects on the last decade.

When I started the risk management business back in 2004, I was determined

to promote ICM (Integrated Compliance Management) within the industry as the effective way of leveraging real value.

With the plethora of regulation and legislation that impacts the built environment, it is unsurprising that organisations struggle navigating a path which reduces and manages exposure to risk.

My vision was to provide the industry with effective tools (systems & processes), that enable organisations to gain control in this challenging area. With this in mind, I needed a like minded individual to support this vision and I was fortunate enough to meet Steve Frankham, Chairman of Frankham Consultancy Group.

Steve embraced my vision and provided me with a platform to take my ideas to market.

It all started from a desk in the Frankham Chislehurst office where we established Frankham Risk Management Services (Frankham RMS) as a provider of integrated GRC (Governance, Risk and Compliance).

In the first year our turnover was a mere £68K, however year on year we have grown from strength to strength to become a leading provider of GRC Services. Turnover for 2014/15 is anticipated to exceed £2M and projections suggest further growth and expansion within the buoyant GRC market.

The success of Frankham RMS is of course due to Team Work, I just steer the ship! I have an incredible team of people that work with me. Every member of the Frankham RMS Team and my colleagues within the Frankham Consultancy Group, are skilled and qualified professionals whose customer care and attention to detail is paramount. It is because of this, Frankham has built a renowned reputation for quality.

2014 AND BEYOND:

We are working in challenging times and clients rightly expect innovative solutions to assist them in reducing the cost burden of compliance management. Property and compliance management can be expensive and inevitably have a marked affect on net yields from an investment perspective. Reducing the cost of management increases yields and adds value to our customers, so the 'Frankham' ethos and the solutions provided are shaped upon this premise.

Our work is not just about developing solutions, we are passionate in raising awareness of GRC and the positive impact that effective GRC can have for an organisation. We've spent a lot of time collaborating with procurement professions to help shape their ideas around GRC. It is inspiring to see more and more opportunities coming to market that reflect our ethos through integrated offerings.

www.frankham-rms.com

Frankham RMS, being leaders in this field, have steadfastly put in place the necessary building blocks to respond to these opportunities. Our current success with Vinci Facilities to provide National Consultancy Service and our continued Compliance service to Transport for London and our integrated Health & Safety service model to Grainger plc, are testament to this.

There is still much to do, however, we truly believe Frankham RMS is making a significant



contribution and difference in shaping the future of integrated GRC for our customers and the industry as a whole. Both myself and the Team at Frankham RMS are delighted to reach this milestone and we are so proud that the business has grown so successfully.

Frankham RMS would like to sincerely thank our Clients and Partners who have supported us along the way. We look forward to the next Decade!

Frankham RMS communicates regularly through social media, finding this to be an excellent way to keep our clients up to date with legislation changes and product innovations:



Frankham RMS@Frankham RMS



uk.linkedin.com/company/frankhamrisk-management-services-limited





CODE FOR SUSTAINABLE HOMES WINDING DOWN

The Code for Sustainable Homes scheme is being wound down as a result of the Housing Standards Review. This means that the achievement of a given level of certification under the Code will no longer be prescribed as a condition of granting Planning Permission for your projects.



Instead, the Department for Communities and Local Government (DCLG) has integrated several key aspects of the

outgoing Code into a series of new 'Optional Requirements'. These will accompany the newly introduced 'Mandatory Standards'.

Both will fall under the jurisdiction of the existing planning system, the key policies of which are detailed in the Nation Planning Policy Framework (NPPF). The incorporation and achievement of a suitable combination of 'Mandatory Standards' and 'Optional Requirements' will then be stipulated as part of the Planning Conditions for your project.

This represents a fundamental change in the way domestic projects are to be assessed in terms of environmental sustainability. What is clear at this stage is that it will be mandatory to demonstrate compliance with both 'optional' and 'mandatory' requirements should they be stipulations of the planning conditions for your project. It is expected that the Regulations and Approved Documents will come into force



six months after the Regulations are laid and the statement of policy is made, in Autumn 2015.

The Frankham Environmental Team is continuing research on the implications of these changes to the assessment

of your domestic projects. Our highly skilled licensed BREEAM and Code for Sustainable Homes specialists work to help you comply with the new standards.

Once the 'BRE Housing Standard' scheme is launched we will undertake professional training to ensure we extend our expert assessors' licenses to incorporate the new BRE Housing Standard assessment method.

With our expert assistance you will continue to gain the recognition you deserve for creating sustainable domestic buildings with low environmental impact and increased life-cycle value.



For further information on any of the topics covered above, and to enquire about professional advice services please contact:

Nick Wilkinson 01865 322500

COMMITMENT TO OUTSTANDING CUSTOMER SERVICE



Frankham Consultancy is delighted to announce the appointment of Peter Flaherty to the newly created position of Group Operations Director.

Peter brings experience from his previous role as Group Manager within a multi-

disciplinary property consultancy and he will be primarily responsible for the continued improvement in customer service delivery. A Chartered Quantity Surveyor, Peter has worked for client, contractor and consultancy organisations during his 35 year career in civils and building environments. He has experience working in sectors including transportation, education, housing, retail and office developments under various contractual arrangements ranging from traditional to collaborative.

Peter will be working with the delivery teams across the Group to assist them in providing not only the right technical solution but also to ensure they continue to provide our customers with the best overall buying experience.



LIFF

DENNIS WISE & FRANKHAM GROUP CHARITABLE TRUST

Frankham recognises that CSR issues are of increasing importance to our stakeholders and fundamental to the continued success of the business, which is why we are honoured to be partnered with the Dennis Wise and Frankham Group Charitable Trust as part of our Corporate Social Responsibility. The Trust (formally Dennis Wise in the Community) was founded in 2000 through a passion of helping others and improving lives by ex Chelsea FC Captain, Dennis Wise and Chairman of Frankham Consultancy Group, Steve Frankham.

The Trust was set up to help raise money for children and adults with disabilities and since inception has gone from strength to strength. The Trusts mission is "To support such general charitable purpose as the trustees in their absolute discretion may determine for those who are socially and economically disadvantaged, in particular but not exclusively to provide financial support for education, to provide transport facilities for persons who have a special need of such facilities because they are elderly, poor, disabled, people with young children or those living in isolated areas where there are no adequate public transport facilities and to provide support to children with disabilities and organisations providing hospice and care services to children."

All proceeds are donated towards various charities including Parkwood Hall, Threshers Day Nursery, Northlands (Multiple Sclerosis Society), Demelza Hospice, Burgess Autistic Trust, Marlborough School to name but a few and over the last year we have started our challenge of donating 100 new school minibuses to local schools.

The Frankham Staff that have involvement in managing or attending the functions for the Trust, give up their free time to be part of the events, which is testament to how much Frankham cares about the quality of its CSR objective and the impact that is has on the community.

We are also very proud that both our Clients and Supply Chain are keen to endorse the Trust, and they continue to support Dennis Wise & Frankham Group Charitable Trust as we head towards the biggest milestone to date.



Registered Charity No. 1157390

www.denniswiseandfrankhamgroup-charitabletrust.co.uk

WORLD CUP CARNIVAL SUMMER BALL



Rio fever kicked off this Summer with the World Cup Carnival Summer Ball!

Following the success of last year's event the Dennis Wise & Frankham Charitable Trust welcomed everyone back to the stunning



Savoy Hotel in London for the sixth charity fundraising ball.

Guests were welcomed with music from the Parkwood Hall School Steelband with

further entertainment provided by Tropicana Dance Productions, Adger Brown, DJ Sammy Sam, Speedy and The Colour Movement.

The event, held on the June 7^{th} , raised over £55k, bringing the total raised so far close to £1million.

With the next fundraising event booked for 7th November and the 5th & 6th mini-bus donations ready to be presented its full steam ahead for Dennis Wise & Frankham Group Charitable Trust in 2014!



FRANKHAM NINJA'S CLAIM THE THRONE!

The Frankham Ninjas were back in force on the 8th June at Mote Park in Maidstone to take part in the Children Today charity 'It's a Knockout' challenge.

The 2013 challenge saw the team take 2nd place but this year's battle of the finest resulted in the team bringing home the 1st place prize!



It was a tough competition with fierce challenge from the opposition over several heats but with excellent team work and encouragement from the loyal supporters, the Ninjas brought home 1st place...

Well done to all those who took part!

Charity 5-A Side Football Success

Continuing our support of the Dennis Wise & Frankham Group Charitable Trust a 5-a side football tournament has been added to our calendar. Tournaments have already been held by the Oxford and Sidcup offices, and were a great success. Well done to the winners Spires Academy and Lakehouse K&T Heating!



If you are interested in taking part please contact Becky Bosman – becky.bosman@frankham.com.

11 COMPANY NEWS

NICK WILKINSON Environmental Team Manager



LIFE



1) How long have you been at Frankham and what are your first impressions?

I have been at Frankham since the 24th March. As the saying goes...'so far so good'.

2) What are your hopes for the Environmental team in 2014?

I would like to establish ourselves in the market and venture into different sectors. Environmental Certification can be seen as 'a pain', I would like to change this perception.

3) Have you adapted your house or life style to be environmentally friendly?

I am not 'swampy' or a 'tree hugger' but I do believe in practicing what you preach. I have installed new roof insulation, energy efficient light bulbs and an efficient boiler. I am recycling mad and recycle so much, that we had to apply for an additional wheelie bin! I haven't gone the whole hog with photovoltaic panels but that will probably be the next step, along with a veggie patch!

4) What do you do to maintain your technical certifications?

Sustainability and the environment is a rapidly changing industry, it seems to change from week to week. Along with submitting a set number of reports, we also do top up training when schemes change. I also like to read as much as I can to ensure I am keeping up to date.

5) Who would you like to have a one to one with?

It would have to be Morgan Freeman. Great actor and will watch any movie he is in! And he has such a cool voice!

6) How would others describe you?

I think others would describe me as easy to talk to (i.e. chatty), very down to earth... oh...and ginger (can't forget that).

8) What do you do when you are not working?

I like to take my dog Cookie out for walks (she is a cross Husky-Staffie) with my partner Rianna.

Nick Wilkinson heads up the Environmental team that provides expert advice and guidance through certification, surveys and consultancy services, led by a dedicated team of Sustainability Professionals within each of our offices.

ACCREDITATIONS

Frankham Consultancy Group has been awarded the Disability Two Ticks Symbol by Jobcentre Plus.

The symbol helps identify those employers who have agreed to meet five commitments regarding the recruitment, employment, retention and career development of disabled people.

Investors in People Silver Award

Frankham Group is delighted to announce it has retained its Investors in People Silver Status Accreditation.

To achieve this Frankham demonstrated delivery of consistent improvements in communication, engagement and development of employees. To achieve Silver the firm produced 76 additional evidence requirements over and above the core 39.



Qualifications

Michael Breen and Rex Hawkes recently attended an LIA Relux Lighting Foundation Training Course.

Adam Hunt is now P402 qualified (asbestos surveyor)

Claire Colliyer recently passed her AAT Level 2 in Bookkeeping Transactions

Jamie York recieved a 2:1 in his Building Surveying Degree

Tom Gadd has been awarded the postgraduate dipolma in Property Development and Planning

Gary Frankham has recently qualified as a Domestic Energy Assessor

Amanda Rogers has become a Registered Member of the Association for Project Safety

















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enquire@frankham.com www.frankham.com



FRANKHAM BIM JOURNEY UPDATE

Frankham continues to develop in BIM excellence across the group. We are in discussions with the BRE to start their process to become one of the first multi-disciplinary consultancies with BIM Level 2 accreditation. Frankham has implemented part of their alignment strategy with the BIM guidelines documentation PAS 1192-2:2013 to help meet the BIM Level 2 accreditation.

Frankham trains its staff in the BIM environment on an ongoing basis and are sending a further 23 delegates before the end of the year on Autodesk Revit training courses to improve and strengthen both the core disciplines and secondary disciplines within the group. This includes improving our capability of the specialist area of 'Laser Scan to BIM' with our Laser Scanning Team.

Richard White, Group BIM Manager, has also been getting involved in several working committees in BIM including links with the DIO &MOD and NHS BIM Task Groups, BIM Hub Meetings in the South of England and building up some new links with Zurich University of Applied Sciences (ZHAW) in advising on course structure for Facilities Management and the BIM environment.

SHARE YOUR IDEAS

Frankham is fully committed to customer service and we continue to regularly monitor feedback from our clients through Frankham Direct.

frankham.direct@frankham.com

This email address allows you to contact Frankham's Executive Board directly, and encourages positive feedback and suggestions for future improvements.

"Feedback is the food of champions"

